

**Penn Trauma Violence Recovery Program**

*Resource Guide for Healing and Recovery*

For questions, please reach out to:

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Or ask your clinical team

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**Support Legal Services Victim’s Assistance Identification**

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**Education Employment Food Clothing**

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**Housing Utilities Transportation Furniture**

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**Childcare Hygiene Immigrant Services LGBTQ+**

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**Intimate Partner Violence Social Security Mental Health**

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**QR code to access this document online:**

**General Support**

**Anti-Violence Partnership of Philadelphia**

Location: 5548 Chestnut Street, Philadelphia PA

Phone: (215) 567-6776

Email info: avp@avpphila.org

Website: <http://avpphila.org/west-by-southwest-victim-services/>

Description: In addition to victim’s compensation, AVP provides counseling, support, and youth outreach in West and Southwest Philadelphia.

**Concilio**

*Location:* 141 East Hunting Park, Philadelphia, PA 19124

*Phone:* 215-627-3100

*Website:* [https://elconcilio.net](https://elconcilio.net/)

*Contact Name:* Angelis Padilla, Program Coordinator

*Contact Email:* Angelis.Padilla@elconcilio.net

**About this resource:** Through services provided, victims receive information about the different options available to them as well as support from committed staff who are sensitive, trauma-informed and committed to maintaining the highest possible levels of confidentiality in their communications with victims. The Victim Witness Services Program is open for referrals and walk-ins are welcome. Services include: Emergency Relocation Services, Emergency Funds, Support Groups, Victim Awareness Education

**Healing Hurt People**

Phone: 215-762-1177

Website: https://drexel.edu/cnsj/healing-hurt-people/overview/

HHP is a program for people ages 8-35 who have been shot, stabbed, or assaulted, and for those who have witnessed these events. The goal of the program is to help survivors heal from their physical and emotional wounds in order to support their well-being, personal healing, and ultimately, break the cycle of violence. We do this by providing trauma-focused evidence-based practices, trauma-informed peer services, and case management. We also connect people to physical health and other community resources as neede

**Philadelphia Anti-Drug Anti-Violence Network**

Phone: 215-940-0550

Website: [www.paan1989.org](http://www.paan1989.org)

**About this resource:** TheCommunity Crisis Intervention Program works to provide positive alternatives to criminal activity and peaceful conflict resolution. The Intensive Prvention Services program provides early intervention support for kids ages 10-17 at risk for violence.

**YEAH! Philly**

Phone: (267) 892-3538

Email: teens@yeahphilly.org

Website: https://yeahphilly.org/programs-services/

**About this resource:** YEAH provides services to address the short and long-term needs of teens in the evenings when violence is most prevalent. Services include peer mediation and conflict resolution training, teen-led food and resource bank, teen hangouts, juvenile justice support, advocacy, and employment.

**Legal Services**

**Community Legal Services**

Phone: 215-981-3700

Website: [clsphila.org](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5Cclsphila.org)

Locations: Center City, 1424 Chestnut Street Philadelphia,

North Philadelphia, 1410 W. Erie Avenue, Philadelphia, PA

Description: Offer Legal services for low-income residents concerning employment with a criminal record, landlord tenant issues, public housing, DHS, SSI, Utilities and many other services

**Philadelphia Legal Assistance**

Phone: 215-981-3800 M-Th 9:30am-12pm

Location: 718 Arch Street Suite 300N, Philadelphia

Website: [Philalegal.org](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5CPhilalegal.org)

Description: Offer legal assistance for low-income residents concerning Welfare, Food Stamps, Medical Assistance, Divorce (Referrals and Advice Only), Child support and custody, PFAs, Unemployment, Bankruptcy and many other legal services and referrals. Referrals to other organizations and pro bono lawyers will be made when necessary. Interpreters are available.

**Pennsylvania Health Law Project**

123 Chestnut street, Suite 400 Philadelphia, PA 19106

Phone: 215-625-3990

Helpline: 1800-274-3258

Description: Free legal services for people having trouble getting or keeping health services.

**Temple Legal Aid**

Location: 1719 Broad Street, Philadelphia, PA 19122

Phone: 215-204-1800

Website: [sites.temple.edu/tlao](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5Csites.temple.edu%5Ctlao)

Description: Legal assistance for low-income persons with child custody, support and adoption, health insurance problems, life planning, employment discrimination and public benefits related to chronic illness and physical disabilities.

**Women Against Abuse Legal Center**

Phone: 216-686-7082

Website: <https://www.womenagainstabuse.org/services/legal-center>

Description: Provides free legal advice and representation for survivors of Intimate partner violence for all gender identified people

**Criminal Record Expungement Project (C-REP)**

Location: 1501 Cherry Street Philadelphia, PA 19102

Phone: 215-995-1230

Website: [plsephilly.org](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5Cplsephilly.org)

Description: Hosted by Philadelphia attorneys across the city for Social Equity, the clinic allows volunteers to check your criminal record information and notify whether one of your charges or convictions is subject to expungement. If you are eligible for expungement and are eligible for free legal services, the PLSE may be able to represent you in the expungement process.

**Legal Services**

**CARIE**

Location: 1500 JFK Boulevard, Suite 1500, Philadelphia. PA 19102

Phone: 215-545-5728, Toll-Free: 1-800-356-3606

Website: [www.carie.org](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5Cwww.carie.org)

Description: Information and assistance to elders, families and professionals. Advocacy and referral services. Options counseling, information, advocacy and education to help elders and caregivers identify and access resources on any issue an elder may be facing.

Accessibility: Free, Interpretation in many languages, 60+, open to all genders

**Senior Law Center**

Location: Two Penn Center, 1500 JFK Boulevard, Suite 1501, Philadelphia, PA 19102

Helpline: 1-877-727-7529

PHILADELPHIA COUNTY Intake: Phone: Intake Line (215) 988-1242

Website: <https://seniorlawcenter.org/>

Description: provides a wide array of civil legal services across Pennsylvania. Offers direct legal services and representation for housing, kinship care, elder abuse, advanced life planning, consumer protection, etc.

**Legal Clinic for the Disabled**

Location: 1513 Race Street, Philadelphia, PA 19102

Phone: 215-587-3158

Website: [www.lcdphila.org](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5Cwww.lcdphila.org)

Description: Legal assistance for low income individuals with physical disabilities; domestic violence proceedings; legal services for the deaf; legal proceedings to access special education; legal assistance for divorce proceedings; custody; protection from abuse orders; social security; public and private benefits; landlord/tenant as well as referrals to counseling and other services.

**AIDS Law Project of Pennsylvania**

Location: 1211 Chestnut Street, Suite 600 Philadelphia, PA 19107

Description: Free legal assistance for those living with HIV. Advocates, educates and provides adequate access to legal services.

Phone Intake: Call M-F 9:30am-1pm, 215-587-9377

Email intake@aidslawpa.org or intake@lawprojectpa.org

Website: [aidslawpa.org](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5Caidslawpa.org)

**Drexel University Dornsife Center**

Phone: 215.571.4019

Web: https://drexel.edu/dornsifecenter/programs/individual-and-family-supports/legal-services/

Description: Free legal advice and support including record expungement and estate planning.

**Victims Assistance Services**

**West/Southwest Victims Service**

Location: 5548 Chestnut Street, Philadelphia PA

Phone: (215) 567-6776

Fax: (215) 567-6775

Email info: avp@avpphila.org

Website: <http://avpphila.org/west-by-southwest-victim-services/>

Description: West/Southwest Victims Services provides compensation and services to persons who have been a victim of a crime. They are part of the Anti-Violence Partnership of Philadelphia (AVP).

**Pennsylvania Office of the Victim Advocate**

Locations: Department of Corrections - 1920 Technology Parkway Mechanicsburg, PA 17050

Phone: 1(800) 322-4472; 1(800) 563-6399 TTY:1-877-394-1064

Email: ra-ovainfo@pa.gov Interpreters available

Website: <https://www.ova.pa.gov/Pages/default.aspx>

Board of Probation and Parole - 1101 South Front Street, Suite 5200 Harrisburg, PA 17104 Philadelphia Office: 3 South Penn Square Philadelphia, PA 19107

Phone: 215.686.9889 Contact: Sara DeNault/Tia Plummer

Email: sdenault@pa.gov tplummer@pa.gov Victim Services

Directory for Philadelphia: [https://www.ova.pa.gov/County-CrimeVictims/PublishingImages/Pages/Philadelphia/Philadelphia%20Service%20Directory.pdf](https://www.ova.pa.gov/County-Crime%20Victims/PublishingImages/Pages/Philadelphia/Philadelphia%20Service%20Directory.pdf)

Description: The Pennsylvania Office of the Victim Advocate helps victims of crime by offering a variety of services including notifications, support and advocacy

**Victims Compensation Assistance Program**

Phone: 1-800-233-2339

Website: [https://www.pccd.pa.gov/Victim-Services/Pages/Victims-Compensation-Assistance-Program-(VCAP).aspx](https://www.pccd.pa.gov/Victim-Services/Pages/Victims-Compensation-Assistance-Program-%28VCAP%29.aspx)

Description: This program provides funding for people who identify as a victim of a crime

**PA SAVIN: PA Victim Notification Service**

Phone: 1-866-972-7284; TTY: 1-866-847-1298

Website: www.pacrimevictims.state.pa.us

Email: ra-ovainfo@pa.org

Description: 24/7, Confidential Service. SAVIN is an automated victim notification system. This service provides free, confidential notification regarding offender’s release, transfer or escape. Pa SAVIN includes offenders under supervision of county jails, state prisons and state parole. Information on any changes with offender’s custody; calls can be received at any time

**Free Photo Identification**

**Broad Street Ministry**

*Location*: [315 S. Broad Street, Philadelphia PA 19107](https://www.google.com/maps/place/315%2BS%2BBroad%2BSt%2C%2BPhiladelphia%2C%2BPA%2B19107/%4039.9461067%2C-75.1666711%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x89c6c624e897972d%3A0x23e7bee3a9d685b9%218m2%213d39.9461067%214d-75.1644824)

Phone: 215-735-4847

Times: Tuesdays: 3-4:30pm; Friday: 11:30-1pm

**Face to Face Germantown**

*Location*: [109 E. Price Street, Philadelphia PA 19144](https://www.google.com/maps/place/109%2BE%2BPrice%2BSt%2C%2BPhiladelphia%2C%2BPA%2B19144/%4040.0381181%2C-75.1765443%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x89c6b83450c430b9%3A0xdc07d99a7edaf430%218m2%213d40.038114%214d-75.1743556), Monday, Tuesday, Friday: 9am-1pm

Phone: 215-438-7939

**Project HOME**

*Location*: [1515 Fairmount Avenue, Philadelphia PA 19130](https://www.google.com/maps/place/1515%2BFairmount%2BAvenue%2C%2BPhiladelphia%2C%2BPA/%4039.9505583%2C-75.1626994%2C17z/data%3D%214m5%213m4%211s0x89c6c7d0f9814efb%3A0xafc6295cf1d0af72%218m2%213d39.9672595%214d-75.1629716) Times: Monday-Friday, 10-4:30pm

Phone: 215-232-7272

*(come to office during* 8:00 am-4:00 PM M-F Have a voucher – happens outside the library

**Philly Restart**

*Location:* Monday at 4 p.m. along the Ben Franklin Parkway at 19thStreet. The northwest corner.

Email: adambruckner@gmail.com

**Shepard Recreational Center**

5700 Haverford Avenue

**Education Programs**

**Graduate Philadelphia**

Phone: 215.933.2139

Email: Advisor@GraduatePhiladelphia.org.

Web: <https://graduatephiladelphia.org>

About: Provides free advising, guidance, coaching and supports to adults who seek to return to college.

**Jevs E3 Program (alternative schooling)**

Locations: Center City and other Philadelphia locations

Phone: 267-238-3180

Email: e3jevs.org

Website: [E3 Services | JEVS Human Services](https://www.jevshumanservices.org/program/e3-power-center-city/)

Description: A free education, employment, and empowerment services for people ages 16-24 who are out of school or returning from juvenile placement. GED classes, college and SAT Prep, job and career readiness classes, job placement and life skill classes.

**GED to College Success Program**

*Location:* Breslin Learning Center, 100 South Broad Street, 10th Floor Philadelphia, PA 19110

*Phone:* 215-568-2220

*Website:* [www.1199ctraining.org](http://www.1199ctraining.org/)

**About this resource:** Free program with services ranging from GED Subject Classes and Tutoringto College Readiness Preparation. Criteria: Philadelphia resident, ages of 17- 21 and out of school, able to pass an entry assessment, and able to meet WIA eligibility.

**Employment Services**

**West Philly Skills Initiative**

Location: 3801 Market Street, Suite 206, Philadelphia, PA 19104

Phone: 215.243.0555

Web: <https://philadelphiaskills.org/>

About this resource: Programs that connect job seekers to the tools and supports needed to build a meaningful career. Upon completing one of WPSI’s training programs, participants have an opportunity to interview for a job with employer partners. Although WPSI does not guarantee job placements, 95% of our participants secure a position upon graduation.

**Drexel University: Community Health Worker Peer (CHWP) Training Academy**

Location: Drexel University, 3141 Chestnut Street, Philadelphia, PA 19104

Phone: 215-762-1170

Website: [https://drexel.edu/cnvsj/projects/community-health-workers/](https://drexel.edu/cnvsj/projects/community-health-workers/%20)

About this resource: This program is designed to train men, ages 18-30, who have experienced violent injury in their own lives to become Community Health Worker Peers. Participants who complete the CHWP Training Academy may be eligible to apply for employment as a CHWP.

**B1199c Training and upgrading fund: Behavioral Health Technician Pre-Apprenticeship Training Program** Location: 100 South Broad Street, Philadelphia, PA 19110

Website: [www.1199ctraining.org](http://www.1199ctraining.org)

About this resource: The Behavioral Health Technician Pre-Apprenticeship Training will prepare individuals for employment as a direct care support professional at residential and out-patient facilities.

**Common Grounds Food Service Training to Employment Program**

Location: 606 Main Street Lansdale, PA 19446

Phone: 215-855-5454

Email: ProgramAssistant@mannaonmain.org

Website: <http://mannaonmain.org/about-us/common-grounds-training-program/>

About this Resource: The Common Grounds Food Service Training to Employment Program is a free, 14-week culinary and work skills program hosted by Manna.

**Construction Apprentice Preparatory Program**

Location: 4548 Market Street Philadelphia, PA 19139

Phone Number: (609) 792-4768

Website: <http://cappprep.blogspot.com/>

About this resource: Diverse training program designed to prepare men and woman over age 18 interested in an apprenticeship in one of the Building Trades Union.

**Philabundance Community Kitchen Program**

Location: 3616 South Galloway Street Philadelphia, PA 19148

Phone: (215) 339-0900

Website: <https://www.philabundance.org/about/philabundance-community-kitchen/>

About this resource: A 14-week culinary vocational training program. Students will earn their ServSafe certificate; have an internship opportunity in the culinary industry; prepare meals for those in need; and receive retention services by PCK staff for two years after graduation.

**Food Related Resources**

**Coalition Against Hunger**

*Phone*: 215-430-0556

*Website*: <http://www.hungercoalition.org/food-pantries>

About this resource: This is an online food pantry map for the greater Philadelphia area. Some of the information is outdated, so make sure you or the family call before they are to go to the pantry. Of note, some pantries require referrals.

**Farm to Families**

*Location*: 2901 W. Hunting Park Philadelphia, PA 19129

*Phone*: 215-223-2220

*Website*: <http://sharefoodprogram.org/programs/farm-to-families/>

About this resource: The “Farm to Families” initiative supplies families with boxes of produce from local farmers at a cost of $10 - $15. No income restrictions. Takes cash, credit and SNAP benefits

**Food Access Collaborative**

*Location*: Office of Community Empowerment and Opportunity (CEO) 1234 Market Street, 16th Floor Philadelphia, PA 19107

*Website*: <http://philadelphiaofficeofhomelessservices.org/about-us/food-access-collaborative/>

Phone: (215) 685-3600 Fax: (215) 685-3601

About this resource: Community driven emergency food network that is data-informed, innovative, coordinated, and effective at improving individual, as well as community, health and well-being.

**Grace Lutheran Church**

*Location*: 3529 Haverford (at N. 36th St.) Philadelphia, PA 19104

*Phone*: 215-222-3570

About this resource: Produce 9 distribution occurs Thursdays only from 7:30 a.m. – 3:00 p.m. on a first come, first serve basis. Must have ID.

**Green Light Pantry**

*Website*: <http://www.hungercoalition.org/green-light-pantries>

About this resource: Food pantry focused on highly nutritious food. Pantry members also take part in monthly nutrition workshops and receive other services.

**Helping Others Resources**

*Location*: 214 S. 71st St

*Phone*: 800-557-0426

*Website*: <http://www.hungercoalition.org/food-pantries/helping-others-resources-inc>

About this resource: Provides produce and dry foods from 11:00 a.m. – 2:00 p.m. Tuesday, Wednesday and Thursday. Must have photo ID and proof of address with you. Allow guests to choose foods they want from shelves (Choice Pantry) AND provide prepacked bags or boxes of food.

**SNAP (Food Stamp) Hotline**

*Phone*: 215-430-0556

About this resource: The Coalition Against Hunger can help you apply for SNAP (food stamps) by phone. Find food pantries near you and learn about other programs that help. This service is free and confidential.

**Food Related Resources**

**MANNA**: (note that for parents suffering with a chronic illness; food is provided for dependents) Location: 420 North 20th Street Philadelphia, PA 19130

Phone: (215) 496-2662

Email Information: info@mannapa.org

 Website: [www.mannapa.org](http://www.mannapa.org)

About this resource: MANNA provides food for those who are in need. Their mission statement is as follows: “Especially for people at acute nutritional risk due to life-threatening illness, MANNA (Metropolitan Area Neighborhood Nutrition Alliance) prepares and delivers delicious nourishing meals and counsel, empowering individuals to battle illness and improve their quality of life.” For more information, visit the website listed above.

**Philabundance Food Bank**

*Location*: 3616 S Galloway Street Philadelphia, PA 19148

*Phone*: (215) 339-0900 Fax: (215) 339-0924

*Email*: contactus@philabundance.org

*Website*: [www.Philabundance.org](http://www.Philabundance.org)

About this resource: Philabundance offers food services to those in need residing in the Delaware Valley. For more information, visit the website listed above.

**Philly Community Fridges**

A number of community fridges have sprung up around Philly in response to the COVID-19 pandemic where neighbors provide mutual aid for each other through food donations. Most, if not all, of the area’s community fridges are available 24 hours a day, seven days a week, and don’t require any registration to give or take food — aid can happen at any time.

*Locations*:

Cedar Park Community Fridge — 4819 Springfield Ave.

Cedar Park: The People’s Fridge — 511 S. 52nd St.

Powelton Village: Powelton Fridge — 3750 Lancaster Ave.

Spring Garden: Spring Garden Community Pantry — 1924 Spring Garden St.

Mantua: Ronnie Vega Community Fridge — 4134 Lancaster Ave.

Germantown: Ourchive215 — 5424 Lena St.

*More lists of fridge locations can be found at*:

<https://www.mamateefridge.com/fridgelocations>

<https://www.instagram.com/fridgesandfamily>

<https://www.instagram.com/southphlcommunityfridge>

If you are currently experiencing homelessness, please check out Project HOME’s Where To Turn guide at <https://www.projecthome.org/where-to-turn>

**Housing Related Resources**

**Lutheran Settlement House (LSH)**

*Location 1:* Fishtown Site: 1340 Frankford Avenue Philadelphia, PA 19125

*Phone:* (215) 426-0581

*Location 2:* Jane Addams Place: 1007 West Lehigh Avenue Philadelphia, PA 19133

*Phone:* (215) 387-2587

*Website:* https://www.lutheransettlement.org/

**About this resource:** Lutheran Settlement House (LSH) is a non-profit, community-based organization committed to serving children, adults, and families living in Philadelphia.

**Affordable Housing Online:**

*Website*: <http://affordablehousingonline.com/>

**About this resource:** Database of Federal housing assistance and exhaustive affordable housing data for each state, county, and city in America.

**Achievability**

*Location:* 35 N. 60th Street Philadelphia, PA 19139

*Phone:* (215) 748-8800

*Fax:* (215) 748 6969

*Email Information:* info@achievability.org

*Website:* [www.achievability.org](http://www.achievability.org/)

**About this resource**: Achievability is a non-profit organization that aims to reduce the cycle of poverty through offering a variety of social services to low-income families.

**Horizon House**

*Program Services Location:* New Market West, 5901 Market Street, 3rd Floor, Philadelphia, PA 19139

*Phone:* (215) 386-3838

*Fax:* (215) 386-4854

*Email info:* horizon.house@hhinc.org

*Website:* <https://www.hhinc.org/behavioral-health-services/housing-and-supported-living/>

**About this resource:** Horizon House Incorporated is a resource made available to persons with psychiatric disabilities and their families. Provides comprehensive, community-based services. We create opportunities for those served to manage their lives through environments that emphasize individual strength and choice.

**Pathways to Housing PA:**

*Location:* 5201 Old York Road, Fourth Floor, Suite 108, Philadelphia, PA 19141

*Phone:* (215) 390-1500

*Website:* <https://pathwaystohousingpa.org/>

**About this resource:** The mission of Pathways to Housing PA is to transform individual lives by ending homelessness and supporting recovery for people with disabilities. Pathway’s staff work in multidisciplinary teams to help each individual to move out of homelessness, to reconnect with family and friends, to manage their finances, and to re-learn tasks like grocery shopping, cooking for themselves, doing laundry, or simply riding the bus.

**Housing Related Resources**

**Bethesda Project**

*Location*: 1630 South Street, Philadelphia, PA, 19146

*Phone*: (215) 985-1600

*Website*: <https://www.bethesdaproject.org/housing-shelter>

**About this resource:** Since 1979, Bethesda Project has been providing emergency shelter, housing and supportive services for thousands of individuals experiencing homelessness in Philadelphia. Across its 15 locations, Bethesda Project offers a home and safe environment where guests and residents can stabilize and regain their dignity and self-worth.

**People’s Emergency Center - Bigham Leatherberry Wise Place**

*Location:* 325 N 39th St, Philadelphia, PA 19104

*Phone:* (267) 777-5867

*Email:* pec@pec-cares.org

*Website:* <https://www.pec-cares.org/>

**About this resource:** PEC’s mission is to nurture families, strengthen neighborhoods and drive change. For families, children, and youth experiencing homelessness, PEC offers more than 235 affordable housing units, job training, parenting and early childhood education, financial education and planning, life skills and technology classes.

**Rapid-Rehousing Program**

*Location*: Office of Homeless Services, 1401 JFK Boulevard, 10th Floor, Philadelphia, PA 19102

*Phone*: 215-686-7175

*Email*: ohs@phila.gov

Website: <http://philadelphiaofficeofhomelessservices.org/services/rapid-re-housing/>

***About this Resource***: The Rapid Re-Housing program services target families and individuals who are currently residents of emergency or transitional housing programs. The goal is to enable households to move into permanent housing, either market rate or subsidized. It is offered without preconditions and the services provided are tailored to the needs of the household.

**Women’s Community Revitalization Project**

*Location:* 100 West Oxford Street E-2300 Philadelphia, PA 19122

*Phone:* 215-627-5550

*Contact Person:* Astrid Zayas, 215-229-4020

*Email: azayas@wcrpphila.org*

*Website:* http://www.wcrpphila.org/

**About this resource:** WCR develops affordable housing; provide supportive services; advocate for policy change; and honor and promote leadership, dignity, and justice in our communities.

**Adaptive Modifications Program (AMP) of the Philadelphia Housing Development Corp.**

*Phone*: 215-448-2160

*Website*: [www.phdcphila.org](http://www.phdcphila.org) (click on “Home Repair”)

**About this resource:** AMP provides free adaptations to the house or apartment of a person with permanent physical disabilities, allowing easier access to and mobility within the home. Income guidelines apply.

**Utilities**

**Basic Systems Repair Program**

*Location:* 1234 Market St. 17th Floor Philadelphia, PA 19107

*Phone: (*215) 448-2160, *TDD:* (215) 449-2184

*Website:* <http://ohcdphila.org/home-repair/bsrp/>

**About this resource:** The Basic Systems Repair Program (BSRP) provides free repairs to the electrical, plumbing, and heating systems of owner-occupied homes in Philadelphia. BSRP may also provide free replacement of a house’s roof if major interior damage such as a collapsing ceiling is evident.

**Benefits Data Trust (BDT)**

*Location*: 1500 Market St, Suite 2800, Philadelphia, PA 19102

*Phone:* (215) 207-9100

*Fax:* (215) 207-9111

**About this resource:** Benefits Data Trust (BDT) provides live personnel that walk through the screening process for public benefits. The live personnel provide great support to individuals that are trying to get public benefits.

**PECO’s-Customer Assistance Referral Evaluation Programs (CARES)**

*Phone:* 1-800-774-7040

***About this resource:*** Customer Assistance and Referral Evaluation Services (CARES) is a referral and information service designed to assist special-needs, low-income customers who have a temporary personal or financial hardship that prevents the payment of the utility bill. Call the above listed number to determine eligibility.

**Heater Hotline**

*Location:* 106 W. Clearfield St. Philadelphia, PA 19133

*Phone:* 215-568-7190

*E-mail:* info@ecasavesenergy.org

*Website:* <http://www.ecasavesenergy.org/services/heating-repair-and-replacement/heater-hotline>

**About this resource:** Low income homeowners may apply to ECA for emergency repair services. Owner occupied households only. Single family dwelling, and heater-related problems only.

**Low Income Home Energy Assistance Program (LIHEAP)**

*Fax*: (202) 401-5661

*Email Info*: LIHEAPconsumers@acf.hhs.gov

*Website:* <http://www.acf.hhs.gov/programs/ocs/programs/liheap>

***About this resource:*** The Low Income Home Energy Assistance Program (LIHEAP) helps low income families obtain and maintain their access to utilities.

**MEAF: Matching Energy Assistance Fund**

The Matching Energy Assistance Fund (MEAF) is an energy assistance program that enables us to assist low-income, residential customers in our service territory with bill payment. Assistance Eligibility: To determine if your household qualifies for assistance through MEAF please call 1-800-774-7040.

**Utilities**

**Philadelphia Water Department -Water Bill Customer Assistance- Hardship Program** *Location*: 1101 Market Street, 5th Floor Philadelphia, PA 19107 *Phone:* 215-685-6300

*Website*: <https://www.phila.gov/services/payments-assistance-taxes/income-based-assistance-programs/water-bill-customer-assistance/>

***About this resource:*** The mission is to provide all Philadelphians with safe water. By offering more affordable options, they are encouraging more customers to stay current on their water bills- a benefit to all customers and the neighborhoods in which they live.

**Tiered Assistance Program (TAP)**

215-685-6300 (7734)

*Website*: <https://www.phila.gov/services/water-gas-utilities/pay-or-dispute-a-water-bill/water-bill-customer-assistance/>

***About this resource:*** The mission is to provide access to clean, safe water to all residents of Philadelphia. If someone is having problems paying your water bill, go to the above listed website to print, request, or start an application to see if a person is eligible for assistance.

**Utility Emergency Services Fund:**

*Location:* 1608 Walnut Street, Suite 600, Philadelphia, PA 19103

*Phone:* (215) 927-5170

*Fax:* (215) 927-5174

*Website:* [www.uesfacts.org](http://www.uesfacts.org/)

***About this resource:*** Helps individuals and their families maintain their access to utilities by providing the funds necessary to pay for them. Services include provision of financial assistance so families and individuals can avoid utility termination or get utility service restored; security deposit, rent, and mortgage assistance to further stabilize housing; ongoing self-sufficiency workshops to encourage responsibility and maintain stability; formation of partnerships and ongoing advocacy activities.

**Transportation**

**Logisticare**:

Location: 520 Delaware Ave, Philadelphia, PA 19123

Phone: (877) 835-7436

Website: www.logisticare.com

***About this resource***: Logisticare is an agency that provides transportation to children and adults on Medical Assistance to non-emergency appointments. In order to ensure pick-up, you must call the number above 7 days prior to the appointment.

**SEPTA CCT Connect**:

Phone: (215) 580-7145

Website: <http://www.septa.org/service/cct/>

Brochure for people with disabilities: <http://www.septa.org/service/cct/pdf/ADA-Brochure.pdf>

***About this resource***: SEPTA provides transportation services for people with disabilities who are unable to use regular bus service for their transportation needs. Eligible individuals can travel whenever and wherever buses operate in SEPTA's service region.

**Furniture**

**OHAAT Beds for Kids:**

*Location:* 421 Pike Road, Unit 5 Huntingdon Valley, PA 19006

*Phone:* 215-346-6427

*Email:* info@ohaat.org

*Website:* <http://www.ohaat.org/program-info/>

**About this resource:** Delivers beds, bedding, and tools that encourage healthy bedtime habits like books and toothbrushes, directly to the homes of children in need.

**Philadelphia Furniture Bank**

*Location:* 3650 I St, Philadelphia, PA 19134

*Phone:* (215) 2991-9830

*Website:* <https://pathwaystohousingpa.org/furniture>

**About this resource:** Philadelphia Furniture Bank collects gently used furniture from the public in our warehouse and provides it to individuals and families in crisis. Only clients who have been referred to us by Member Agencies are eligible to come to our warehouse to select furniture, ensuring that furniture is distributed DIRECTLY to families and individuals most in need.

**West Philadelphia Tool Library-WPTL**

*Location:* 1314 South 47th Street, Philadelphia, PA 19143

*Phone:* 215-833-3190

*Email:* info@westphillytools.org

Website: [http://westphillytools.org](http://westphillytools.org/)

***About this Resource:*** The West Philly Tool Library loans tools to community members so they can perform simple home maintenance, tend their yards and gardens, build furniture, start projects, and learn new skills in a safe and affordable manner.

**Child Care/Early Education**

**Early Learning Resource Center**

*Location:* Three locations in Philadelphia: 2361-2373 Welsh Road, 1701 W. Lehigh Ave Suite 2102-2103, and 5548 Chestnut St, 2nd Floor

*Phone: 215-382-4762,* 1-888-461-5437

*Website:* [*https://philadelphiaelrc18.org/*](https://philadelphiaelrc18.org/)

**About this resource:** The ELRC for Region 18 provides a single point-of-contact for families, early learning service providers and communities to gain information and access services that support high quality child care and early learning programs.



**Hygiene**

**New Life Recovery Center (“The Drop”)**

*Location:* 3119 Spring Garden St., Philadelphia, PA 19104

*Phone:* (267)507-3530

*Website:* <http://www.newliferecoverycenters.com/index.html>

Wednesday 9AM-3PM

Friday 9AM-3PM

Saturday: 9 AM-3PM (Showers only, no laundry)

Serves all genders. Both Laundry & Showers are offered at this day center located near the overnight “cafe” at 3309 Melon Street, along with some other helpful services.

**Our Brothers Place**

*Location:* 907 Hamilton St. , Philadelphia, PA 19123

*Phone: (215) 985-1600*

*Website:* [*https://www.bethesdaproject.org/housing-shelter*](https://www.bethesdaproject.org/housing-shelter)

***About this resource***: Bethesda Project’s Our Brothers' Place is run in conjunction with the City of Philadelphia and provides emergency shelter for 149 men and supportive services for an additional 50 on a daily basis. Individuals experiencing homelessness receive warm meals and social services, taking the first step in accessing housing in the community.

**Stephen Klein Wellness Center**

*Location:* 2144 Cecil B. Moore Avenue, Philadelphia, PA 19121

*Phone:* 215-320-6187

*Website*: <https://projecthome.org/wellness-services>

Tuesday 10 am-2PM (showers and laundry)

Thursday (10 AM-2PM (showers and laundry)

Friday 10 AM – 2PM (showers only)

No I.D or appointment necessary. Location also offers medical, dental, legal, behavioral services.

**Woman of Hope**

1210 Lombard Street

*Phone:* (866) 653-9337

*Days/Hours*: Tuesday 12 PM

Thursday 12 PM

Women only. First come first serve, two women a day. There is also a lunch at 11:45 for women with children, and a lunch for single women at 12:00 noon, during which a phone is available for patrons.

**No More Secrets**

Location: 4811 Germantown Avenue Suite 101, Philadelphia, PA 19144

<https://www.nomoresecretsmbs.org/>

Phone: (215) 485-7881

**About this resource:** Provides menstrual supplies, education, and healthcare resources as well as life skills on budgeting, nutrition, bodily autonomy, consent, and healthy relationships.

**Immigrant/Refugee Related Resources**

**African American Health Organization (AFAHO)**

*Location:* 4415 Chestnut St., Suite 202 Philadelphia, PA 19104

*Phone:* (215) 546-1232

*Website:* <https://afaho.org/>

**About the resource:** Provides culturally and linguistically sensitive health, human and educational services to African and Caribbean immigrants and refugees in the greater Philadelphia area.

**Congreso Health Center (Congreso)**

*Location:* 216 West Somerset St. Philadelphia, PA 19133

*Phone:* (215) 763-8870

*Email*: info@congreso.net

*Website:* <http://www.congreso.net/>

**About the resource:** Congreso de Latinos Unidos, Inc. is a nonprofit organization that was founded in 1977. Congreso has a mission to assist individuals and families in predominantly Latino neighborhoods with achieving economic self-sufficiency and well-being.

**HIAS Pennsylvania (HIAS)**

*Location:* 2100 Arch Street, Philadelphia, PA 19103

*Phone:* (215) 832-0900

*Website:* <https://hiaspa.org/get-help/access-our-services/>

**About the resource:** Services include representation and legal counseling before immigration agencies and courts. Citizenship, refugee resettlement and other social services to assist newly arriving immigrants, refugees and those recently granted asylum.

**Pennsylvania Immigration Resource Center (PIRC)**

*Location:* 294 Pleasant Acres Rd, York, PA 17402

*Phone:* (717) 600-8099

*Email:* info@pirclaw.org

*Website:* <http://www.pirclaw.org/>

**About the resource:** PIRC provides free, effective legal representation, legal counsel, education, and advocacy to help immigrants obtain or protect their legal status. Services include comprehensive legal services to immigrants in detention.

**Southeast Asian Mutual Assistance Associations Coalition (SEAMAAC)**

*Location:* 1711 S. Broad Street, Philadelphia, PA 19148

*Phone:* (215) 467-0690

*Email*: info@seamaac.org

*Website:* <https://seamaac.org/>

**About the resource*:*** SEAMAAC provides educational, health and social service, and community developmental opportunities. The health and social services department strives to improve the quality of immigrant and refugee families lives by helping them gain access to health care, social services, community building, advocacy, all while building bridges to health care and social service providers.

**Immigrant/Refugee Related Resources**

**Vietlead**

*Location:* 320 W. Oregon Ave, Philadelphia, PA 19148

*Phone:* (267) 457-2851

*Email*: info@vietlead.org

*Website:* <https://www.vietlead.org/community-defe>

**About the resource**: VietLead is a grassroots community organization in Philadelphia and South Jersey that is creating a vision and strategy for community self-determination, social justice, and cultural resilience. The Community Defense program focuses on case support (such as legal referral, accompaniment to ICE check-ins, etc.), leadership development, and policy advocacy to end ICE detention and deportation of Southeast Asian community members in PA and NJ.

**LGBTQ+ Related Resources**

**Attic Youth Center**

*Location:* 255 South 16th Street

Philadelphia, PA 19102

*Phone*: (215) 545-4331

*Email:* info@atticyouthcenter.org

*Website:* https://www.atticyouthcenter.org/

***About this resource*:** The Attic creates opportunities for Lesbian, Gay, Bisexual, Transgender, and Questioning (LGBTQ) youth to develop into healthy, independent, civic-minded adults within a safe and supportive community, and promotes the acceptance of LGBTQ youth in society.

**Galaei**

*Location:* 149 W. Susquehanna Ave North Philadelphia, PA 19122

*Phone:* (267) 457-3912

*Email:* INFO@GALAEI.ORG

*Website:* <https://www.galaei.org/mission>

***About this Resource:*** The youth program works to support the empowerment and leadership development of queer Latinx and black youth through individual coaching, group support, and community engagement. Galaei provides a safe and affirming drop-in every Mon-Thurs from 3-6 p.m. where youth are coached through various issues relating to sexual health, education, employment, conflict resolution, and trauma. Group activities allow queer Latinx youth to strengthen their social support system and facilitate dialogue about how they can make an impact in their community through organizing. In addition to drop in youth are also able to participate in SOY (Support Our Youth), Project YEAH and the annual Philadelphia Alternative Prom.

**LGBTQ+ Related Resources**

**Mazzoni Center**

*Location 1*: Mazzoni Center, 1348 Bainbridge Street Philadelphia, PA 19147

*Location 2:* Washington West Project, 1201 Locust Street Philadelphia, PA 19107

*Main Phone:* 215-563-0652; *Medical:* 215-563-0658; *Legal:* 215-563-0657

*Website:* https://www.mazzonicenter.org/

**About this resource***:* Mazzoni Center is the largest health care provider in the Philadelphia region specifically targeting the unique health care needs of the lesbian, gay, bisexual, and transgender communities.

**Philadelphia FIGHT**

*Main Office*: 1233 Locust Street, Philadelphia, PA 19107

*Health Centers for Youth and Adults*: 1207 Chestnut Street, Philadelphia, PA 19107

*Main Phone*: (215) 985-4448

*Website*: https://fight.org/programs-2/

*Email*: fight@fight.org

**About this resource**: Philadelphia FIGHT Community Health Centers provide culturally competent comprehensive primary care, and state of the art HIV primary care to low-income members of the community, along with research, consumer education, advocacy, social services and outreach to people living with HIV and those who are at high risk. The John Bell Health Center is a comprehensive healthcare clinic that provides state-of-the-art primary medical care to adults age 18 and older. The Y-HEP Health Center offers an inclusive, trauma-informed, gender affirming approach to healthcare for adolescents and young adults (ages 13-24). Both centers are located at the Chestnut St location.

**William Way LGBT Community Center**

*Location*: 1315 Spruce Street, Philadelphia, PA 19107

*Phone*: 215-732-2220

*Website*: https://www.waygay.org/

*Email*: info@waygay.org

**About this resource**: The William Way LGBT Community Center serves the LGBTQIA+ community of Philadelphia and its allies 365 days a year. From social groups, networking events, and counseling and support services to art exhibitions and cultural experiences, the Center consistently strives to provide new and innovative programs for the LGBTQIA+ communities throughout Greater Philadelphia. The Peer Counseling Program of the William Way LGBT Community Center offers one-to-one temporary counseling that is confidential and free of charge.

**Domestic Violence, Intimate Partner Violence, and Sexual Abuse Support**

**Dawn’s Place**

*Location*: (undisclosed) P.O.Box 48253, Philadelphia PA, 19144

*Phone*: (215) 849-2396

*Email*: info@ahomefordawn.org

*Website*: <http://www.ahomefordawn.org/about.php>

***About this Resource:*** Dawn's Place is a residential, 501(c) 3 non-profit organization located in Philadelphia, Pennsylvania, USA. Support for victims of Commercial Sexual Exploitation (CSE), "sex trafficking" or slavery. Dawn's Place works to improve the lives of women trapped by, or at risk for, CSE by providing housing, trauma recovery services, vocational training and other services.

**Domestic Violence, Intimate Partner Violence, and Sexual Abuse Support**

**Women Against Abuse (WAA)**

*Location:* 100 South Broad Street, Suite 1341 Philadelphia, PA 19110

*Phone:* 1-215-356-1280

*Hotline:* 1-866-723-3014

*Website:* http://www.womenagainstabuse.org/

**About this resource:** Domestic violence advocate and service provider.

**Women in Transition (WIT)**

*Phone:* 215-751-1111

*Email:* witservices@helpwomen.org

*Website:* https://www.helpwomen.org/

**About this resource:** Women In Transition uniquely addresses the linkage of domestic violence and substance abuse through early intervention, prevention and recovery support services which endeavor to help women identify, early, how domestic violence and substance abuse are affecting their lives. WIT’s programs are designed to empower women to make positive changes in their lives and live free of intimate partner violence, substance abuse and poverty.

**Women Organized Against Rape (WOAR)**

*Location:* 1617 John F Kennedy Blvd., Suite 800 Philadelphia, PA 19103

*Phone:* 215-985-3315

*Hotline:* 215-985-3333

*Email:* info@woar.org

*Website:* https://www.woar.org/

**About this resource:** WOAR is a non-profit organization in Philadelphia, Pennsylvania whose mission is to eliminate all forms of sexual violence through specialized treatment services, comprehensive prevention education programs, and advocacy for the rights of victims of sexual assault.

**Social Security**

**Supplemental Security Income (SSI)**

*Toll-free hotline:* 1(800) 772-1213

*Email:* <https://secure.ssa.gov/emailus/>

*Website:* [*www.ssa.gov/pgm/ssi.htm*](http://www.ssa.gov/pgm/ssi.htm)

**About this resource:** Supplemental Security Income is a service subsidized by the U.S government that provides a source of income for individuals who have low-income and are 65 years old or older, blind, or disabled. For more information the SSI program and how to apply, visit the website above or call the toll-free hotline.

**The United States Social Security Administration**

*Location*

FOR CARD SERVICES: 2 Penn Center, Suite 2000B Philadelphia, PA 19102

FOR ALL OTHER SERVICES: 4240 Market Street Philadelphia, PA 19104

*Phone:* 1(800) 772-1213

*Website:* [*www.ssa.gov*](http://www.ssa.gov/)

**About this resource:** Government service that provides funds to retired workers, persons with disabilities, families of persons with disabilities due to working and also deceased workers’ families.

**Clothing Services**

**Career Wardrobe**

Location: 413 North 4th Street, Philadelphia, PA 19123

Phone: (215) 568-6693 ext. 19

Website[: https://careerwardrobe.org/](file:///C%3A%5CUsers%5Cbabbr%5CDesktop%5C%3A%20https%3A%5Ccareerwardrobe.org%5C)

Email: info@wardrobepa.org

**About this resource:** Career wardrobe is a consignment shop that offers up to 70% off for professional attire for both men and women. Career Wardrobe also offers style coaching on what individuals should wear in the professional world.

**Our Closet**

E-mail: info@ourclosetpa.org

Website: <http://www.ourclosetpa.org/>

Location: 400 S State Road (Former Anthem Institute) Springfield, PA 19064

**About this resource:** Our Closet is a volunteer-driven organization that provides clothing to vulnerable Philadelphians and their families free of charge by operating “pop-up shops” throughout the city.

**Mental Health Resources**

**Community Behavioral Health (CBH)**

*Location:* 801 Market Street, Suite 7000 Philadelphia, PA 19107

*Phone: (215) 413-3100,* (215) 413-8586

*Website:* [*http://dbhids.org/community-behavioral-health/*](http://dbhids.org/community-behavioral-health/)

**About this resource:** Community Behavioral Health is an organization funded by the state of Pennsylvania that provides mental health services to individuals who receive Medicaid in Philadelphia.

**Drexel Psychological Services Center**

*Location:* Stratton Hall, 2nd Floor 3201 Chestnut Street Philadelphia, PA 19104

Mailing Address: 3141 Chestnut Street, Suite 250 Philadelphia, PA 19104

*Phone:* 215.553.7128

*Fax:* 215.553.7183

*Website:* <https://drexel.edu/coas/academics/departments-centers/psychology/clinic/>

**About this Resource:** The Drexel Psychological Services Center (PSC) is a training facility run by the Department of Psychology. Provide mental health services on a sliding scale fee.

**Merakey**

*Location:* 265 E. Lehigh Ave

Philadelphia, PA 19125

*Phone:* 215-427-1500

*Website*: <https://www.merakey.org/location-pennsylvania.html>

***About this Resource***: Merakey is a leading developmental, behavioral health, and education non-profit provider offering a breadth of integrated services to individuals and communities across the country

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**Mental Health Crisis Response**

**Friends Hospital CRC**

4641 Roosevelt Boulevard Philadelphia, PA

Phone: (800) 889-0548 or (215) 831-2600

[www.friendshospital.com/contact/](http://friendshospital.com/contact/)

**Einstein Hospital CRC**

Located at Einstein Hospital CRC.

5501 Old York Road, Philadelphia, PA, 19141

Phone: (215) 951-8300

Please note that individuals arriving at Einstein Hospital CRC intervention must enter through the emergency room for triage. The emergency room is located at the back of the main hospital tower facing Old York Road

**Temple/Episcopal Hospital CRC**

Located at 100 East Lehigh Avenue at Front

Street Philadelphia, PA

Phone: (215) 707-2577

**Pennsylvania Hospital CRC**

(Hall-Mercer CMH/MRC) Located at 8th and Locust Streets Phone: (215) 829-5433

**24-Hour Mental Health Delegate Line: 215-685-6440**

Call the Mental Health Delegate Line if you are seeking help for yourself, a family member, a friend, etc. (available 24-Hours a day, 7 days a week) for:

* Information, consultation, guidance, technical advice and referral
* A Mobile Crisis Team for on-site assessment and intervention
* Referral to a nearby Crisis Response Center for evaluation, treatment and recovery services
* Deployment of a Crisis Specialist to provide appropriate support and related service for a limited period of time to a person in their own home who is experiencing a significant crisis
* Applications for Involuntary Emergency Examination and Treatment for Persons who have a mental disability, are a danger to themselves or others and refuse to accept treatment
* A short term mental health crisis residence providing intervention for various psychiatric stress conditions
* A Community Response Team for communities experiencing violence and other traumatic events to foster resilience by offering support, crisis counseling, psychological first aid, psycho-education and referral for other appropriate services.

**National Suicide Prevention Hotline**

*24-hours a day national hotline*

*Phone*: 1-800-273-8255

*Website*: http://www.suicidepreventionlifeline.org